



DEPARTMENT OF HEALTH AND HUMAN SERVICES
OFFICE OF INSPECTOR GENERAL

WASHINGTON, DC 20201



May 31, 2018

TO: Josh Hodges
Acting Deputy Administrator for the Center for Integrated Programs
Administration for Community Living

FROM: Suzanne Murrin
Deputy Inspector General
for Evaluation and Inspections

SUBJECT: Memorandum Report: *2017 Performance Data for the Senior Medicare Patrol Projects*,
OEI-02-18-00130

This memorandum report presents performance data for the Senior Medicare Patrol (SMP) projects for 2017. The Office of Inspector General (OIG) has collected these data since 1997. In July 2010, the Administration on Aging (AoA), which is part of the Administration for Community Living (ACL), requested that OIG continue to collect and report performance data for the projects to support its efforts to evaluate and improve their performance. OIG reports these performance data on an annual basis. In 2015, ACL substantially changed the performance measures. As a result, the measures presented in this report and last year's report differ from those presented in previous years.

SUMMARY

The SMP projects receive grants from ACL to recruit and train retired professionals and other senior citizens to prevent, recognize, and report health care fraud, errors, and abuse. These SMP team members then participate in outreach events to help educate other Medicare and Medicaid beneficiaries to do the same. In 2017, the 53 projects:

- had 6,130 active team members;
- conducted 26,429 group outreach and education events; and
- had 226,261 individual interactions with, or on behalf of, a Medicare beneficiary.

The projects also had the following results:

- \$2,010,475 in expected Medicare recoveries that were attributable to the projects;
- \$211,749 in cost avoidance on behalf of Medicare, Medicaid, beneficiaries, and others; and

- \$44,468 in total savings to beneficiaries and others.

We note that the projects may not be receiving full credit for recoveries, savings, and cost avoidance attributable to their work. It is not always possible to track referrals to Medicare contractors or law enforcement from beneficiaries who have learned to detect fraud, waste, and abuse from the projects. In addition, the projects are unable to track the potentially substantial savings derived from a sentinel effect, whereby Medicare beneficiaries' scrutiny of their bills reduces fraud and errors.

BACKGROUND

There is 1 SMP project in each of the 50 States, the District of Columbia, Puerto Rico, and Guam, for a total of 53 projects. In 2017, funding for the projects totaled \$18.6 million in Health Care Fraud and Abuse Control Program (HCFAC) funding, including \$571,000 in carryover funds. Of that \$18.6 million, \$3.1 million supported infrastructure, technical assistance, and other SMP project activities, and \$15.5 million went to SMP projects to help beneficiaries prevent, detect, and report Medicare fraud, errors, and abuse. In 2016, funding for the projects totaled \$18 million.

Performance Measures

Since the beginning of the program, ACL has modified the performance measures in a number of ways. In 2007, the projects were required to begin measuring "cost avoidance"—the health care expenditures for which Medicare, Medicaid, a beneficiary, or another entity (e.g., a secondary health insurer or a pharmacy) was relieved of responsibility for payment as a result of the projects. In 2012, ACL expanded the performance measures for both Medicare and Medicaid recoveries to account for expected recoveries as well as actual recoveries. This is consistent with the way OIG reports its recoveries.¹

In 2015, ACL changed the other performance measures, with the goal of aligning them more closely with the SMP projects' outcomes. Specifically, ACL reduced the number of performance measures from 21 to 10 by keeping the 5 measures pertaining to recoveries, savings, and cost avoidance and combining or redefining the 16 measures pertaining to volunteer and outreach activities, condensing them into 5 new measures. In addition, ACL no longer requires the projects to report on the number of media airings and the ways they process complex issues. See Appendix F for a list of the current measures and their definitions.

¹ As required by the Inspector General Act of 1978 (P.L. No. 95-452), as amended, OIG reports semiannually to the Secretary of Health and Human Services and to Congress on the activities of the office. In the semiannual report, OIG reports expected recoveries. See the most recent semiannual report at <https://oig.hhs.gov/reports-and-publications/semiannual/index.asp>.

In 2017, OIG added two new measures that capture additional expected recoveries from cases in which the SMP projects were minimally involved. These new measures—one for Medicare and the other for Medicaid—include actual and expected recoveries that resulted from SMP referrals that validated information in an existing investigation. In contrast, the original two measures on expected recoveries capture recoveries from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Tracking Systems

Beginning in October 2015, ACL implemented a new reporting system—the SMP Information and Reporting System (SIRS). The SMP projects are required to use this system to track and report activities and complaints and to refer cases to an investigative agency when necessary. Prior to implementing this system, ACL used a Web-based system named the Seniors Medicare Assistance and Reporting Tool for Fraud and Complaint Tracking System (SMART FACTS).

METHODOLOGY

We based our review on data reported by 53 SMP projects for 2017. The data are from SIRS, which the program maintains. In this report, we provide the first 2 years of data for five measures. For these five measures, we reviewed the data for any discrepancies (e.g., if a project reported holding no events but reported a number of people attending events). For the measures on recoveries, savings, and cost avoidance, we reviewed the projects' documentation in the same manner as in the past. Specifically, we reviewed documentation for expected recoveries and additional expected recoveries of funds for the Medicare and Medicaid programs; documentation for project-attributable savings to beneficiaries and others; and documentation for cost avoidance. We provide the results for all 12 performance measures in detail in the appendices.

Standards

This study was conducted in accordance with the *Quality Standards for Inspection and Evaluation* issued by the Council of the Inspectors General on Integrity and Efficiency.

RESULTS

Results for 2017

In 2017, the 53 SMP projects had a total of 6,130 total active team members who conducted a total of 26,429 group outreach and education events, reaching an estimated 1.9 million people. In addition, the projects had 226,261 individual interactions with, or on behalf of, a Medicare beneficiary.

For 2017, expected Medicare recoveries totaled \$2,010,475, which came primarily from one project that prompted law enforcement to open an investigation that resulted in a settlement with

a hospice company. The SMP projects also reported \$211,749 in cost avoidance and \$44,468 in savings to beneficiaries and others. Further, additional Medicare expected recoveries totaled \$53.2 million and additional Medicaid expected recoveries totaled \$1.8 million. These recoveries came from two projects that validated information in existing investigations related to home health and hospice fraud.

In comparison to 2016, the projects reported having reached more people through group outreach and education events (1.9 million, up from 1.5 million) and reported having had more individual interactions (226,261, up from 195,386). The number of total active team members and the number of group outreach and education events remained fairly constant between the 2 years. In addition, the projects reported significantly higher amounts for expected Medicare recoveries (\$2 million, up from \$2,672) and slightly higher amounts for cost avoidance (\$211,749, up from \$163,904). However, the projects also reported slightly lower savings to beneficiaries and others (\$44,648, down from \$53,449). The projects reported no expected Medicaid recoveries in either year.

Results Since 1997

Since the program's inception 21 years ago, the SMP projects have reported performance data on key measures, including Medicare and Medicaid recoveries, savings to beneficiaries and others, and cost avoidance on behalf of Medicare, Medicaid, beneficiaries, and others. In total, expected recoveries to Medicare and Medicaid attributable to the projects from 1997 through 2017 were \$119.7 million.² Most of the recoveries resulted from one project's involvement in adjustments to Medicaid claims for individuals entitled to both Medicare and Medicaid.³ Total savings to beneficiaries and others were approximately \$7.1 million. Total cost avoidance on behalf of Medicare, Medicaid, beneficiaries, and others was \$9.4 million.

CONCLUSION

The SMP projects receive grants from ACL to recruit and train retired professionals and other senior citizens to recognize and report instances or patterns of health care fraud. In 2017, the SMP projects had a total of 6,130 total active team members who conducted a total of 26,429 group outreach and education events, reaching an estimated 1.9 million people. Results attributable to their efforts included \$2 million in expected Medicare recoveries, \$211,749 in cost avoidance, and \$44,468 in savings to beneficiaries and others. In comparison to 2016, the projects reported significantly higher amounts for expected Medicare recoveries and slightly higher amounts for cost avoidance. However, the projects also reported slightly lower savings to beneficiaries and others.

² Prior to 2007, OIG reviewed documentation on savings to Medicare only and included self-reported data on savings to Medicaid, beneficiaries, and other entities. In addition, prior to 2012, the projects reported only actual recoveries.

³ The project reported these savings between 2001 and 2003.

In addition, in 2017, the projects reported \$53.2 million in additional expected Medicare recoveries and \$1.8 million in additional expected Medicaid recoveries.

We note that the projects may not be receiving full credit for recoveries, savings, and cost avoidance attributable to their work. It is not always possible to track referrals to Medicare contractors or law enforcement from beneficiaries who have learned to detect fraud, waste, and abuse from the projects. In addition, the projects are unable to track the potentially substantial savings derived from a sentinel effect, whereby Medicare beneficiaries' scrutiny of their bills reduces fraud and errors.

As agreed, we will continue to monitor the projects and will provide ACL with annual summary reports of performance data. This memorandum report is being issued directly in final form because it contains no recommendations. If you have comments or questions about this memorandum report, please provide them within 60 days. Please refer to report number OEI-02-18-00130 in all correspondence.

cc:

Kathleen Cantwell

Director of the Office of Strategic Operations and Regulatory Affairs
Centers for Medicare & Medicaid Services

Results for Performance Measures for the Senior Medicare Patrol Projects

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APPENDIX A

Summary of Overall Performance of Projects in 2017*

Performance measures	Total for 2017
Total number of active SMP team members	6,130
Total number of SMP team member hours	433,728
Number of group outreach and education events	26,429
Estimated number of people reached through group outreach and education events	1,895,594
Number of individual interactions with, or on behalf of, a Medicare beneficiary	226,261
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$211,749
Expected Medicare recoveries attributable to the projects	\$2,010,475
Additional expected Medicare recoveries attributable to the projects**	\$53,248,830
Expected Medicaid recoveries attributable to the projects	\$0
Additional expected Medicaid recoveries attributable to the projects**	\$1,789,200
Savings to beneficiaries attributable to the projects	\$43,726
Other savings attributable to the projects (e.g., savings to supplemental insurance)	\$741
Total savings attributable to the projects***	\$2,054,942

* The totals in this table have been rounded.

** Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

*** Total savings includes expected Medicare recoveries, expected Medicaid recoveries, and savings to the beneficiaries and others.

APPENDIX B

Summary of Performance on Recoveries, Savings, and Cost Avoidance, Since 1997

Performance measures	Total Since 1997
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others*	\$9,436,972
Expected Medicare recoveries attributable to the projects**	\$24,844,238
Additional expected Medicare recoveries attributable to the projects***	\$53,248,830
Expected Medicaid recoveries attributable to the projects**	\$94,812,297
Additional expected Medicaid recoveries attributable to the projects***	\$1,789,200
Savings to beneficiaries attributable to the projects	\$3,628,685
Other savings attributable to the projects (e.g., savings to supplemental insurance)	\$3,473,086
Total savings attributable to the projects****	\$126,758,306

* This performance measure has been reported since 2007.

** This performance measure was changed in 2012 to include both actual recoveries and expected recoveries.

*** Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project. This performance measure is being reported for the first time.

**** Total savings includes expected Medicare recoveries, expected Medicaid recoveries, and savings to the beneficiaries and others.

APPENDIX C

Summary of Performance on SMP Activities, 2016-2017

Performance measures*	Total: 2016–2017
Total number of active SMP team members	12,256
Total number of SMP team member hours	848,770
Number of group outreach and education events	52,649
Estimated number of people reached through group outreach and education events	3,388,246
Number of individual interactions with, or on behalf of, a Medicare beneficiary	421,647

* These measures were introduced beginning with the data for 2016 and cannot be compared to the measures for data prior to 2016, which are listed in Appendix B of the OIG report *2016 Performance Data for the Senior Medicare Patrol Projects* (OEI-02-17-00220).

APPENDIX D

Results for 2017, by Performance Measure

The following tables provide the results by performance measure for each of the 53 Senior Medicare Patrol projects.

Note: Because of rounding, the totals listed in Appendix A may not match the sums of the corresponding individual figures listed here in Appendix D.

Total number of active SMP team members

	Total for 2017		Total for 2017
Alabama	60	Montana	93
Alaska	20	Nebraska	152
Arizona	50	Nevada	84
Arkansas	138	New Hampshire	32
California	629	New Jersey	66
Colorado	65	New Mexico	29
Connecticut	93	New York	105
Delaware	39	North Carolina	128
District of Columbia	71	North Dakota	93
Florida	75	Ohio	87
Georgia	222	Oklahoma	56
Guam	21	Oregon	228
Hawaii	62	Pennsylvania	44
Idaho	112	Puerto Rico	0
Illinois	97	Rhode Island	82
Indiana	66	South Carolina	22
Iowa	56	South Dakota	103
Kansas	7	Tennessee	432
Kentucky	152	Texas	164
Louisiana	80	Utah	139
Maine	134	Vermont	31
Maryland	196	Virginia	80
Massachusetts	100	Washington	51
Michigan	836	West Virginia	56
Minnesota	131	Wisconsin	48
Mississippi	32	Wyoming	68
Missouri	113		

Total number of SMP team member hours

	Total for 2017		Total for 2017
Alabama	16,065	Montana	3,261
Alaska	4,250	Nebraska	2,421
Arizona	6,614	Nevada	10,418
Arkansas	7,408	New Hampshire	2,153
California	56,520	New Jersey	5,795
Colorado	4,976	New Mexico	9,403
Connecticut	6,300	New York	7,661
Delaware	4,827	North Carolina	6,730
District of Columbia	7,700	North Dakota	5,080
Florida	11,441	Ohio	5,571
Georgia	13,099	Oklahoma	3,429
Guam	3,976	Oregon	5,110
Hawaii	4,379	Pennsylvania	6,688
Idaho	9,712	Puerto Rico	0
Illinois	7,327	Rhode Island	8,305
Indiana	6,836	South Carolina	4,902
Iowa	7,520	South Dakota	8,871
Kansas	837	Tennessee	24,870
Kentucky	11,863	Texas	6,026
Louisiana	3,322	Utah	14,351
Maine	13,633	Vermont	4,161
Maryland	6,601	Virginia	9,085
Massachusetts	9,330	Washington	5,148
Michigan	19,520	West Virginia	5,772
Minnesota	3,701	Wisconsin	6,281
Mississippi	5,411	Wyoming	4,225
Missouri	4,841		

Number of group outreach and education events

	Total for 2017		Total for 2017
Alabama	444	Montana	575
Alaska	129	Nebraska	380
Arizona	513	Nevada	370
Arkansas	300	New Hampshire	375
California	2,495	New Jersey	241
Colorado	368	New Mexico	649
Connecticut	201	New York	423
Delaware	147	North Carolina	345
District of Columbia	276	North Dakota	703
Florida	644	Ohio	247
Georgia	1,700	Oklahoma	572
Guam	222	Oregon	269
Hawaii	159	Pennsylvania	256
Idaho	532	Puerto Rico	0
Illinois	564	Rhode Island	369
Indiana	335	South Carolina	331
Iowa	280	South Dakota	219
Kansas	45	Tennessee	1,304
Kentucky	419	Texas	827
Louisiana	236	Utah	1,143
Maine	529	Vermont	88
Maryland	385	Virginia	507
Massachusetts	159	Washington	935
Michigan	753	West Virginia	692
Minnesota	287	Wisconsin	183
Mississippi	142	Wyoming	112
Missouri	2,050		

Estimated number of people reached through group outreach and education events

	Total for 2017		Total for 2017
Alabama	20,031	Montana	17,169
Alaska	3,749	Nebraska	14,867
Arizona	185,138	Nevada	13,533
Arkansas	15,517	New Hampshire	8,471
California	164,646	New Jersey	10,124
Colorado	18,322	New Mexico	18,819
Connecticut	8,776	New York	26,326
Delaware	6,887	North Carolina	38,403
District of Columbia	7,937	North Dakota	19,455
Florida	113,190	Ohio	16,188
Georgia	69,840	Oklahoma	29,148
Guam	6,357	Oregon	14,544
Hawaii	10,607	Pennsylvania	9,516
Idaho	13,074	Puerto Rico	0
Illinois	23,064	Rhode Island	12,074
Indiana	40,278	South Carolina	22,619
Iowa	10,561	South Dakota	18,284
Kansas	16,836	Tennessee	101,276
Kentucky	13,863	Texas	36,377
Louisiana	49,922	Utah	45,178
Maine	29,428	Vermont	1,952
Maryland	14,784	Virginia	29,669
Massachusetts	14,507	Washington	20,802
Michigan	86,687	West Virginia	30,961
Minnesota	207,095	Wisconsin	44,354
Mississippi	42,638	Wyoming	5,917
Missouri	95,834		

Number of individual interactions with, or on behalf of, a Medicare beneficiary

	Total for 2017		Total for 2017
Alabama	15,382	Montana	809
Alaska	89	Nebraska	3,233
Arizona	56	Nevada	3,000
Arkansas	190	New Hampshire	3,547
California	28,853	New Jersey	575
Colorado	5,489	New Mexico	5,719
Connecticut	305	New York	445
Delaware	316	North Carolina	6,219
District of Columbia	212	North Dakota	129
Florida	575	Ohio	66
Georgia	3,586	Oklahoma	319
Guam	1,217	Oregon	10,409
Hawaii	104	Pennsylvania	669
Idaho	2,834	Puerto Rico	0
Illinois	5,030	Rhode Island	8,534
Indiana	1,442	South Carolina	6,095
Iowa	456	South Dakota	4,775
Kansas	82	Tennessee	27,885
Kentucky	2,506	Texas	673
Louisiana	163	Utah	13,739
Maine	8,209	Vermont	36
Maryland	18,288	Virginia	4,625
Massachusetts	140	Washington	7,122
Michigan	9,024	West Virginia	2,657
Minnesota	2,506	Wisconsin	187
Mississippi	121	Wyoming	4,514
Missouri	3,105		

Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others

	Total for 2017		Total for 2017
Alabama	\$0	Montana	\$0
Alaska	\$11,857	Nebraska	\$0
Arizona	\$0	Nevada	\$78
Arkansas	\$6,850	New Hampshire	\$0
California	\$9,944	New Jersey	\$51,736
Colorado	\$7,693	New Mexico	\$0
Connecticut	\$0	New York	\$0
Delaware	\$2,140	North Carolina	\$0
District of Columbia	\$0	North Dakota	\$0
Florida	\$1,607	Ohio	\$0
Georgia	\$17,814	Oklahoma	\$0
Guam	\$0	Oregon	\$0
Hawaii	\$0	Pennsylvania	\$2,986
Idaho	\$0	Puerto Rico	\$0
Illinois	\$0	Rhode Island	\$0
Indiana	\$0	South Carolina	\$0
Iowa	\$0	South Dakota	\$0
Kansas	\$0	Tennessee	\$62,132
Kentucky	\$0	Texas	\$0
Louisiana	\$0	Utah	\$15,223
Maine	\$0	Vermont	\$0
Maryland	\$863	Virginia	\$0
Massachusetts	\$4,082	Washington	\$0
Michigan	\$0	West Virginia	\$0
Minnesota	\$0	Wisconsin	\$384
Mississippi	\$0	Wyoming	\$16,359
Missouri	\$0		

Expected Medicare recoveries attributable to the projects

	Total for 2017		Total for 2017
Alabama	\$0	Montana	\$0
Alaska	\$0	Nebraska	\$0
Arizona	\$0	Nevada	\$2,005,088
Arkansas	\$0	New Hampshire	\$0
California	\$1,917	New Jersey	\$0
Colorado	\$0	New Mexico	\$0
Connecticut	\$0	New York	\$624
Delaware	\$0	North Carolina	\$0
District of Columbia	\$0	North Dakota	\$0
Florida	\$374	Ohio	\$0
Georgia	\$0	Oklahoma	\$0
Guam	\$0	Oregon	\$0
Hawaii	\$0	Pennsylvania	\$0
Idaho	\$0	Puerto Rico	\$0
Illinois	\$0	Rhode Island	\$117
Indiana	\$0	South Carolina	\$0
Iowa	\$0	South Dakota	\$0
Kansas	\$0	Tennessee	\$305
Kentucky	\$0	Texas	\$0
Louisiana	\$0	Utah	\$0
Maine	\$0	Vermont	\$0
Maryland	\$0	Virginia	\$0
Massachusetts	\$1,947	Washington	\$0
Michigan	\$0	West Virginia	\$0
Minnesota	\$0	Wisconsin	\$0
Mississippi	\$0	Wyoming	\$104
Missouri	\$0		

Additional expected Medicare recoveries attributable to the projects *

Total for 2017		Total for 2017	
Alabama	\$0	Montana	\$0
Alaska	\$0	Nebraska	\$0
Arizona	\$0	Nevada	\$0
Arkansas	\$0	New Hampshire	\$0
California	\$0	New Jersey	\$0
Colorado	\$0	New Mexico	\$0
Connecticut	\$0	New York	\$0
Delaware	\$0	North Carolina	\$0
District of Columbia	\$0	North Dakota	\$0
Florida	\$0	Ohio	\$0
Georgia	\$0	Oklahoma	\$0
Guam	\$0	Oregon	\$0
Hawaii	\$0	Pennsylvania	\$0
Idaho	\$0	Puerto Rico	\$0
Illinois	\$36,139,390	Rhode Island	\$0
Indiana	\$0	South Carolina	\$0
Iowa	\$0	South Dakota	\$0
Kansas	\$0	Tennessee	\$0
Kentucky	\$0	Texas	\$0
Louisiana	\$17,109,440	Utah	\$0
Maine	\$0	Vermont	\$0
Maryland	\$0	Virginia	\$0
Massachusetts	\$0	Washington	\$0
Michigan	\$0	West Virginia	\$0
Minnesota	\$0	Wisconsin	\$0
Mississippi	\$0	Wyoming	\$0
Missouri	\$0		

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Expected Medicaid recoveries attributable to the projects

	Total for 2017		Total for 2017
Alabama	\$0	Montana	\$0
Alaska	\$0	Nebraska	\$0
Arizona	\$0	Nevada	\$0
Arkansas	\$0	New Hampshire	\$0
California	\$0	New Jersey	\$0
Colorado	\$0	New Mexico	\$0
Connecticut	\$0	New York	\$0
Delaware	\$0	North Carolina	\$0
District of Columbia	\$0	North Dakota	\$0
Florida	\$0	Ohio	\$0
Georgia	\$0	Oklahoma	\$0
Guam	\$0	Oregon	\$0
Hawaii	\$0	Pennsylvania	\$0
Idaho	\$0	Puerto Rico	\$0
Illinois	\$0	Rhode Island	\$0
Indiana	\$0	South Carolina	\$0
Iowa	\$0	South Dakota	\$0
Kansas	\$0	Tennessee	\$0
Kentucky	\$0	Texas	\$0
Louisiana	\$0	Utah	\$0
Maine	\$0	Vermont	\$0
Maryland	\$0	Virginia	\$0
Massachusetts	\$0	Washington	\$0
Michigan	\$0	West Virginia	\$0
Minnesota	\$0	Wisconsin	\$0
Mississippi	\$0	Wyoming	\$0
Missouri	\$0		

Additional expected Medicaid recoveries attributable to the projects*

	Total for 2017		Total for 2017
Alabama	\$0	Montana	\$0
Alaska	\$0	Nebraska	\$0
Arizona	\$0	Nevada	\$0
Arkansas	\$0	New Hampshire	\$0
California	\$0	New Jersey	\$0
Colorado	\$0	New Mexico	\$0
Connecticut	\$0	New York	\$0
Delaware	\$0	North Carolina	\$0
District of Columbia	\$0	North Dakota	\$0
Florida	\$0	Ohio	\$0
Georgia	\$0	Oklahoma	\$0
Guam	\$0	Oregon	\$0
Hawaii	\$0	Pennsylvania	\$0
Idaho	\$0	Puerto Rico	\$0
Illinois	\$1,789,200	Rhode Island	\$0
Indiana	\$0	South Carolina	\$0
Iowa	\$0	South Dakota	\$0
Kansas	\$0	Tennessee	\$0
Kentucky	\$0	Texas	\$0
Louisiana	\$0	Utah	\$0
Maine	\$0	Vermont	\$0
Maryland	\$0	Virginia	\$0
Massachusetts	\$0	Washington	\$0
Michigan	\$0	West Virginia	\$0
Minnesota	\$0	Wisconsin	\$0
Mississippi	\$0	Wyoming	\$0
Missouri	\$0		

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Savings to beneficiaries attributable to the projects

Total for 2017		Total for 2017	
Alabama	\$0	Montana	\$0
Alaska	\$0	Nebraska	\$0
Arizona	\$0	Nevada	\$176
Arkansas	\$0	New Hampshire	\$0
California	\$312	New Jersey	\$28,856
Colorado	\$1,046	New Mexico	\$0
Connecticut	\$0	New York	\$0
Delaware	\$265	North Carolina	\$0
District of Columbia	\$0	North Dakota	\$0
Florida	\$0	Ohio	\$843
Georgia	\$0	Oklahoma	\$0
Guam	\$0	Oregon	\$0
Hawaii	\$0	Pennsylvania	\$0
Idaho	\$0	Puerto Rico	\$0
Illinois	\$0	Rhode Island	\$0
Indiana	\$0	South Carolina	\$0
Iowa	\$0	South Dakota	\$0
Kansas	\$0	Tennessee	\$425
Kentucky	\$4,015	Texas	\$0
Louisiana	\$839	Utah	\$416
Maine	\$0	Vermont	\$0
Maryland	\$0	Virginia	\$0
Massachusetts	\$0	Washington	\$0
Michigan	\$0	West Virginia	\$0
Minnesota	\$0	Wisconsin	\$0
Mississippi	\$0	Wyoming	\$6,533
Missouri	\$0		

Other savings attributable to the projects (e.g., savings to supplemental insurance)

Total for 2017		Total for 2017	
Alabama	\$0	Montana	\$0
Alaska	\$0	Nebraska	\$0
Arizona	\$0	Nevada	\$0
Arkansas	\$0	New Hampshire	\$0
California	\$52	New Jersey	\$0
Colorado	\$0	New Mexico	\$0
Connecticut	\$0	New York	\$0
Delaware	\$0	North Carolina	\$0
District of Columbia	\$0	North Dakota	\$0
Florida	\$193	Ohio	\$0
Georgia	\$0	Oklahoma	\$0
Guam	\$0	Oregon	\$0
Hawaii	\$0	Pennsylvania	\$0
Idaho	\$0	Puerto Rico	\$0
Illinois	\$0	Rhode Island	\$0
Indiana	\$0	South Carolina	\$0
Iowa	\$0	South Dakota	\$0
Kansas	\$0	Tennessee	\$0
Kentucky	\$0	Texas	\$0
Louisiana	\$0	Utah	\$0
Maine	\$0	Vermont	\$0
Maryland	\$0	Virginia	\$0
Massachusetts	\$497	Washington	\$0
Michigan	\$0	West Virginia	\$0
Minnesota	\$0	Wisconsin	\$0
Mississippi	\$0	Wyoming	\$0
Missouri	\$0		

APPENDIX E

Results for 2017, by Project

The following tables provide the results for each performance measure for each of the 53 Senior Medicare Patrol projects in 2017. The tables also include the grant total for 2017 for each project. In addition, the measure for total savings includes expected Medicare recoveries, expected Medicaid recoveries, and savings to the beneficiaries and others.

Alabama – State of Alabama Department of Senior Services

Performance measures	Total for 2017
Total number of active SMP team members	60
Total number of SMP team member hours	16,065
Number of group outreach and education events	444
Estimated number of people reached through group outreach and education events	20,031
Number of individual interactions with, or on behalf of, a Medicare beneficiary	15,382
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$292,311

Alaska – State of Alaska Department of Health & Social Services

Performance measures	Total for 2017
Total number of active SMP team members	20
Total number of SMP team member hours	4,250
Number of group outreach and education events	129
Estimated number of people reached through group outreach and education events	3,749
Number of individual interactions with, or on behalf of, a Medicare beneficiary	89
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$11,857
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$245,963

Arizona – Arizona Department of Economic Security

Performance measures	Total for 2017
Total number of active SMP team members	50
Total number of SMP team member hours	6,614
Number of group outreach and education events	513
Estimated number of people reached through group outreach and education events	185,138
Number of individual interactions with, or on behalf of, a Medicare beneficiary	56
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$297,553

Arkansas – Arkansas Department of Human Services

Performance measures	Total for 2017
Total number of active SMP team members	138
Total number of SMP team member hours	7,408
Number of group outreach and education events	300
Estimated number of people reached through group outreach and education events	15,517
Number of individual interactions with, or on behalf of, a Medicare beneficiary	190
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$6,850
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$274,381

California – California Health Advocates

Performance measures	Total for 2017
Total number of active SMP team members	629
Total number of SMP team member hours	56,520
Number of group outreach and education events	2,495
Estimated number of people reached through group outreach and education events	164,646
Number of individual interactions with, or on behalf of, a Medicare beneficiary	28,853
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$9,944
Expected Medicare recoveries attributable to the project	\$1,917
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$312
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$52
Total savings attributable to the project	\$2,281

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$518,575

Colorado – State of Colorado Division of Insurance - DORA

Performance measures	Total for 2017
Total number of active SMP team members	65
Total number of SMP team member hours	4,976
Number of group outreach and education events	368
Estimated number of people reached through group outreach and education events	18,322
Number of individual interactions with, or on behalf of, a Medicare beneficiary	5,489
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$7,693
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$1,046
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$1,046

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$280,790

Connecticut – State of Connecticut Department on Aging

Performance measures	Total for 2017
Total number of active SMP team members	93
Total number of SMP team member hours	6,300
Number of group outreach and education events	201
Estimated number of people reached through group outreach and education events	8,776
Number of individual interactions with, or on behalf of, a Medicare beneficiary	305
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$273,070

Delaware – Delaware Department of Health and Social Services

Performance measures	Total for 2017
Total number of active SMP team members	39
Total number of SMP team member hours	4,827
Number of group outreach and education events	147
Estimated number of people reached through group outreach and education events	6,887
Number of individual interactions with, or on behalf of, a Medicare beneficiary	316
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$2,140
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$265
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$265

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$250,843

District of Columbia – AARP Legal Counsel for the Elderly

Performance measures	Total for 2017
Total number of active SMP team members	71
Total number of SMP team member hours	7,700
Number of group outreach and education events	276
Estimated number of people reached through group outreach and education events	7,937
Number of individual interactions with, or on behalf of, a Medicare beneficiary	212
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$245,827

Florida – eQHealth Solutions, Inc.

Performance measures	Total for 2017
Total number of active SMP team members	75
Total number of SMP team member hours	11,441
Number of group outreach and education events	644
Estimated number of people reached through group outreach and education events	113,190
Number of individual interactions with, or on behalf of, a Medicare beneficiary	575
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$1,607
Expected Medicare recoveries attributable to the project	\$374
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$193
Total savings attributable to the project	\$567

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$438,626

Georgia – Department of Human Services

Performance measures	Total for 2017
Total number of active SMP team members	222
Total number of SMP team member hours	13,099
Number of group outreach and education events	1,700
Estimated number of people reached through group outreach and education events	69,840
Number of individual interactions with, or on behalf of, a Medicare beneficiary	3,586
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$17,814
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$321,008

Guam – Guam Department of Public Health and Social Services

Performance measures	Total for 2017
Total number of active SMP team members	21
Total number of SMP team member hours	3,976
Number of group outreach and education events	222
Estimated number of people reached through group outreach and education events	6,357
Number of individual interactions with, or on behalf of, a Medicare beneficiary	1,217
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$100,623

Hawaii – State of Hawaii Department of Health

Performance measures	Total for 2017
Total number of active SMP team members	62
Total number of SMP team member hours	4,379
Number of group outreach and education events	159
Estimated number of people reached through group outreach and education events	10,607
Number of individual interactions with, or on behalf of, a Medicare beneficiary	104
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$254,209

Idaho – Idaho Commission on Aging

Performance measures	Total for 2017
Total number of active SMP team members	112
Total number of SMP team member hours	9,712
Number of group outreach and education events	532
Estimated number of people reached through group outreach and education events	13,074
Number of individual interactions with, or on behalf of, a Medicare beneficiary	2,834
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$256,886

Illinois – AgeOptions

Performance measures	Total for 2017
Total number of active SMP team members	97
Total number of SMP team member hours	7,327
Number of group outreach and education events	564
Estimated number of people reached through group outreach and education events	23,064
Number of individual interactions with, or on behalf of, a Medicare beneficiary	5,030
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$36,139,390
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$1,789,200
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$347,561

Indiana – Indiana Association of Area Agencies on Aging Education Institute

Performance measures	Total for 2017
Total number of active SMP team members	66
Total number of SMP team member hours	6,836
Number of group outreach and education events	335
Estimated number of people reached through group outreach and education events	40,278
Number of individual interactions with, or on behalf of, a Medicare beneficiary	1,442
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$301,652

Iowa – Northeast Iowa Area Agency on Aging

Performance measures	Total for 2017
Total number of active SMP team members	56
Total number of SMP team member hours	7,520
Number of group outreach and education events	280
Estimated number of people reached through group outreach and education events	10,561
Number of individual interactions with, or on behalf of, a Medicare beneficiary	456
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$273,222

Kansas – Kansas Department on Aging and Disability Services

Performance measures	Total for 2017
Total number of active SMP team members	7
Total number of SMP team member hours	837
Number of group outreach and education events	45
Estimated number of people reached through group outreach and education events	16,836
Number of individual interactions with, or on behalf of, a Medicare beneficiary	82
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$267,811

Kentucky – Louisville/Jefferson County Metro Government

Performance measures	Total for 2017
Total number of active SMP team members	152
Total number of SMP team member hours	11,863
Number of group outreach and education events	419
Estimated number of people reached through group outreach and education events	13,863
Number of individual interactions with, or on behalf of, a Medicare beneficiary	2,506
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$4,015
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$4,015

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$293,854

Louisiana – eQHealth Solutions, Inc.

Performance measures	Total for 2017
Total number of active SMP team members	80
Total number of SMP team member hours	3,322
Number of group outreach and education events	236
Estimated number of people reached through group outreach and education events	49,922
Number of individual interactions with, or on behalf of, a Medicare beneficiary	163
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$17,109,440
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$839
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$839

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$282,464

Maine – Maine Department of Health and Human Services

Performance measures	Total for 2017
Total number of active SMP team members	134
Total number of SMP team member hours	13,633
Number of group outreach and education events	529
Estimated number of people reached through group outreach and education events	29,428
Number of individual interactions with, or on behalf of, a Medicare beneficiary	8,209
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$258,753

Maryland – Maryland Department of Aging

Performance measures	Total for 2017
Total number of active SMP team members	196
Total number of SMP team member hours	6,601
Number of group outreach and education events	385
Estimated number of people reached through group outreach and education events	14,784
Number of individual interactions with, or on behalf of, a Medicare beneficiary	18,288
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$863
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$287,856

Massachusetts – Elder Services of the Merrimack Valley, Inc.

Performance measures	Total for 2017
Total number of active SMP team members	100
Total number of SMP team member hours	9,330
Number of group outreach and education events	159
Estimated number of people reached through group outreach and education events	14,507
Number of individual interactions with, or on behalf of, a Medicare beneficiary	140
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$4,082
Expected Medicare recoveries attributable to the project	\$1,947
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$497
Total savings attributable to the project	\$2,444

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$301,916

Michigan – MMAP, Inc.

Performance measures	Total for 2017
Total number of active SMP team members	836
Total number of SMP team member hours	19,520
Number of group outreach and education events	753
Estimated number of people reached through group outreach and education events	86,687
Number of individual interactions with, or on behalf of, a Medicare beneficiary	9,024
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$339,241

Minnesota – Minnesota Board on Aging

Performance measures	Total for 2017
Total number of active SMP team members	131
Total number of SMP team member hours	3,701
Number of group outreach and education events	287
Estimated number of people reached through group outreach and education events	207,095
Number of individual interactions with, or on behalf of, a Medicare beneficiary	2,506
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$289,560

Mississippi – eQHealth Solutions, Inc.

Performance measures	Total for 2017
Total number of active SMP team members	32
Total number of SMP team member hours	5,411
Number of group outreach and education events	142
Estimated number of people reached through group outreach and education events	42,638
Number of individual interactions with, or on behalf of, a Medicare beneficiary	121
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$273,032

Missouri – District III Area Agency on Aging

Performance measures	Total for 2017
Total number of active SMP team members	113
Total number of SMP team member hours	4,841
Number of group outreach and education events	2,050
Estimated number of people reached through group outreach and education events	95,834
Number of individual interactions with, or on behalf of, a Medicare beneficiary	3,105
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$301,736

Montana – Missoula Aging Services

Performance measures	Total for 2017
Total number of active SMP team members	93
Total number of SMP team member hours	3,261
Number of group outreach and education events	575
Estimated number of people reached through group outreach and education events	17,169
Number of individual interactions with, or on behalf of, a Medicare beneficiary	809
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$252,764

Nebraska – Nebraska Department of Insurance

Performance measures	Total for 2017
Total number of active SMP team members	152
Total number of SMP team member hours	2,421
Number of group outreach and education events	380
Estimated number of people reached through group outreach and education events	14,867
Number of individual interactions with, or on behalf of, a Medicare beneficiary	3,233
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$258,588

Nevada – Nevada Aging and Disability Service Division

Performance measures	Total for 2017
Total number of active SMP team members	84
Total number of SMP team member hours	10,418
Number of group outreach and education events	370
Estimated number of people reached through group outreach and education events	13,533
Number of individual interactions with, or on behalf of, a Medicare beneficiary	3,000
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$78
Expected Medicare recoveries attributable to the project	\$2,005,088
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$176
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$2,005,264

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$263,710

New Hampshire – Department of Health and Human Services

Performance measures	Total for 2017
Total number of active SMP team members	32
Total number of SMP team member hours	2,153
Number of group outreach and education events	375
Estimated number of people reached through group outreach and education events	8,471
Number of individual interactions with, or on behalf of, a Medicare beneficiary	3,547
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$255,674

New Jersey – Jewish Family & Vocational Service of Middlesex County

Performance measures	Total for 2017
Total number of active SMP team members	66
Total number of SMP team member hours	5,795
Number of group outreach and education events	241
Estimated number of people reached through group outreach and education events	10,124
Number of individual interactions with, or on behalf of, a Medicare beneficiary	575
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$51,736
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$28,856
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$28,856

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$313,950

New Mexico – New Mexico Aging and Long Term Services Department

Performance measures	Total for 2017
Total number of active SMP team members	29
Total number of SMP team member hours	9,403
Number of group outreach and education events	649
Estimated number of people reached through group outreach and education events	18,819
Number of individual interactions with, or on behalf of, a Medicare beneficiary	5,719
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$261,204

New York – Services and Advocacy for GLBT Elders

Performance measures	Total for 2017
Total number of active SMP team members	105
Total number of SMP team member hours	7,661
Number of group outreach and education events	423
Estimated number of people reached through group outreach and education events	26,326
Number of individual interactions with, or on behalf of, a Medicare beneficiary	445
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$624
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$624

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$409,470

North Carolina – North Carolina Department of Insurance

Performance measures	Total for 2017
Total number of active SMP team members	128
Total number of SMP team member hours	6,730
Number of group outreach and education events	345
Estimated number of people reached through group outreach and education events	38,403
Number of individual interactions with, or on behalf of, a Medicare beneficiary	6,219
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$334,467

North Dakota – Minot State University

Performance measures	Total for 2017
Total number of active SMP team members	93
Total number of SMP team member hours	5,080
Number of group outreach and education events	703
Estimated number of people reached through group outreach and education events	19,455
Number of individual interactions with, or on behalf of, a Medicare beneficiary	129
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$248,060

Ohio – Pro Seniors, Inc.

Performance measures	Total for 2017
Total number of active SMP team members	87
Total number of SMP team member hours	5,571
Number of group outreach and education events	247
Estimated number of people reached through group outreach and education events	16,188
Number of individual interactions with, or on behalf of, a Medicare beneficiary	66
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$843
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$843

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$351,937

Oklahoma – Oklahoma Insurance Department

Performance measures	Total for 2017
Total number of active SMP team members	56
Total number of SMP team member hours	3,429
Number of group outreach and education events	572
Estimated number of people reached through group outreach and education events	29,148
Number of individual interactions with, or on behalf of, a Medicare beneficiary	319
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$277,927

Oregon – Department of Human Services, Office of Financial Services

Performance measures	Total for 2017
Total number of active SMP team members	228
Total number of SMP team member hours	5,110
Number of group outreach and education events	269
Estimated number of people reached through group outreach and education events	14,544
Number of individual interactions with, or on behalf of, a Medicare beneficiary	10,409
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$280,510

Pennsylvania – Center for Advocacy for the Rights and Interests of the Elderly

Performance measures	Total for 2017
Total number of active SMP team members	44
Total number of SMP team member hours	6,688
Number of group outreach and education events	256
Estimated number of people reached through group outreach and education events	9,516
Number of individual interactions with, or on behalf of, a Medicare beneficiary	669
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$2,986
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$370,944

Puerto Rico – Ombudsman Office for the Elderly

Performance measures	Total for 2017
Total number of active SMP team members	0
Total number of SMP team member hours	0
Number of group outreach and education events	0
Estimated number of people reached through group outreach and education events	0
Number of individual interactions with, or on behalf of, a Medicare beneficiary	0
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$279,926

Rhode Island – Rhode Island Department of Elderly Affairs

Performance measures	Total for 2017
Total number of active SMP team members	82
Total number of SMP team member hours	8,305
Number of group outreach and education events	369
Estimated number of people reached through group outreach and education events	12,074
Number of individual interactions with, or on behalf of, a Medicare beneficiary	8,534
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$117
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$117

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$251,516

South Carolina – South Carolina Office of Lieutenant Governor

Performance measures	Total for 2017
Total number of active SMP team members	22
Total number of SMP team member hours	4,902
Number of group outreach and education events	331
Estimated number of people reached through group outreach and education events	22,619
Number of individual interactions with, or on behalf of, a Medicare beneficiary	6,095
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$290,126

South Dakota – South Dakota Department of Social Services

Performance measures	Total for 2017
Total number of active SMP team members	103
Total number of SMP team member hours	8,871
Number of group outreach and education events	219
Estimated number of people reached through group outreach and education events	18,284
Number of individual interactions with, or on behalf of, a Medicare beneficiary	4,775
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$250,192

Tennessee – Upper Cumberland Development District

Performance measures	Total for 2017
Total number of active SMP team members	432
Total number of SMP team member hours	24,870
Number of group outreach and education events	1,304
Estimated number of people reached through group outreach and education events	101,276
Number of individual interactions with, or on behalf of, a Medicare beneficiary	27,885
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$62,132
Expected Medicare recoveries attributable to the project	\$305
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$425
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$730

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$306,821

Texas – Better Business Bureau Educational Foundation

Performance measures	Total for 2017
Total number of active SMP team members	164
Total number of SMP team member hours	6,026
Number of group outreach and education events	827
Estimated number of people reached through group outreach and education events	36,377
Number of individual interactions with, or on behalf of, a Medicare beneficiary	673
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$424,853

Utah – Utah Department of Human Services

Performance measures	Total for 2017
Total number of active SMP team members	139
Total number of SMP team member hours	14,351
Number of group outreach and education events	1,143
Estimated number of people reached through group outreach and education events	45,178
Number of individual interactions with, or on behalf of, a Medicare beneficiary	13,739
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$15,223
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$416
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$416

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$259,260

Vermont – Community of Vermont Elders

Performance measures	Total for 2017
Total number of active SMP team members	31
Total number of SMP team member hours	4,161
Number of group outreach and education events	88
Estimated number of people reached through group outreach and education events	1,952
Number of individual interactions with, or on behalf of, a Medicare beneficiary	36
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$249,017

Virginia – Virginia Association of Area Agencies on Aging, Inc.

Performance measures	Total for 2017
Total number of active SMP team members	80
Total number of SMP team member hours	9,085
Number of group outreach and education events	507
Estimated number of people reached through group outreach and education events	29,669
Number of individual interactions with, or on behalf of, a Medicare beneficiary	4,625
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$311,471

Washington – Washington State Office of the Insurance Commissioner

Performance measures	Total for 2017
Total number of active SMP team members	51
Total number of SMP team member hours	5,148
Number of group outreach and education events	935
Estimated number of people reached through group outreach and education events	20,802
Number of individual interactions with, or on behalf of, a Medicare beneficiary	7,122
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$301,585

West Virginia – West Virginia Bureau of Senior Services

Performance measures	Total for 2017
Total number of active SMP team members	56
Total number of SMP team member hours	5,772
Number of group outreach and education events	692
Estimated number of people reached through group outreach and education events	30,961
Number of individual interactions with, or on behalf of, a Medicare beneficiary	2,657
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$264,728

Wisconsin – eQHealth Solutions, Inc.

Performance measures	Total for 2017
Total number of active SMP team members	48
Total number of SMP team member hours	6,281
Number of group outreach and education events	183
Estimated number of people reached through group outreach and education events	44,354
Number of individual interactions with, or on behalf of, a Medicare beneficiary	187
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$384
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$297,098

Wyoming – Wyoming Senior Citizens, Inc.

Performance measures	Total for 2017
Total number of active SMP team members	68
Total number of SMP team member hours	4,225
Number of group outreach and education events	112
Estimated number of people reached through group outreach and education events	5,917
Number of individual interactions with, or on behalf of, a Medicare beneficiary	4,514
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$16,359
Expected Medicare recoveries attributable to the project	\$104
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$6,533
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$6,637

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.

Grant Total: \$246,845

APPENDIX F

Definitions of Performance Measures

Total number of active SMP team members	Individuals who spent any time on the SMP program, including those paid by the SMP program, those paid in kind, and volunteer team members.
Total number of SMP team member hours	Hours contributed by team members while performing SMP work and receiving training to perform SMP work, including time spent by team members paid by the SMP program, team members paid in kind, and volunteer team members.
Number of group outreach and education events	Community outreach events, education activities, and presentations to educate beneficiaries, family members, caregivers, and others about SMP services and detecting health care fraud, errors, and abuse.
Estimated number of people reached through group outreach and education events	Total estimated number of people reached as a result of SMP group outreach and education activities.
Number of individual interactions with, or on behalf of, a Medicare beneficiary	Individual interactions between SMP team members and beneficiaries, family members, caregivers, or others for the purpose of discussing or gathering information about potential health care fraud, errors, or abuse.
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	Health care expenditures for which the Government, a beneficiary, or other entity (e.g., secondary health insurer or a pharmacy) was relieved of responsibility for payment as a result of the SMP project.
Expected Medicare recoveries attributable to the projects	This amount represents actual and expected Medicare recoveries from criminal actions, settlements, civil judgments, or overpayments that resulted from the referral. This applies to the amount of money that was ordered or agreed upon to be returned to Medicare, and may not reflect actual collections. Recoveries may also involve cases that include participation by a Medicare contractor or a law enforcement agency. This measure includes recoveries from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.
Additional expected Medicare recoveries attributable to the projects	This amount represents actual and expected Medicare recoveries from criminal actions, settlements, civil judgments, or overpayments that resulted from the referral. This applies to the amount of money that was ordered or agreed upon to be returned to Medicare, and may not reflect actual collections. Recoveries may also involve cases that include participation by a Medicare contractor or a law enforcement agency. This measure includes recoveries from referrals that validated information in an existing investigation. This measure aims to capture additional recoveries in which the SMP project was minimally involved.

Definitions of Performance Measures (continued)

Expected Medicaid recoveries attributable to the projects	This amount represents actual and expected Medicaid recoveries from criminal actions, settlements, civil judgments, or overpayments that resulted from the referral. This applies to the amount of money that was ordered or agreed upon to be returned to Medicaid, and may not reflect actual collections. Recoveries may also involve cases that include participation by a Medicaid Fraud Control Unit or a law enforcement agency. This measure includes recoveries from referrals that led to the opening of an investigation or from meaningful contributions to an existing investigation by an SMP project.
Additional expected Medicaid recoveries attributable to the projects	This amount represents actual and expected Medicaid recoveries are from criminal actions, settlements, civil judgments, or overpayments that resulted from the referral. This applies to the amount of money that was ordered or agreed upon to be returned to Medicaid, and may not reflect actual collections. Recoveries may also involve cases that include participation by a Medicaid contractor or a law enforcement agency. This measure includes recoveries from referrals that validated information in an existing investigation. This measure aims to capture additional recoveries in which the SMP project was minimally involved.
Savings to beneficiaries attributable to the projects	Money saved by or recouped to an individual as a result of the SMP project (e.g., copayments, deductibles, or any other out-of-pocket expenses).
Other savings attributable to the projects (e.g., savings to supplemental insurance)	Money saved or recouped to an entity other than Medicare, Medicaid, or a beneficiary (e.g., a secondary health insurer) as a result of the SMP project.