

## Report in Brief

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### Why OIG Did This Review

Some beneficiaries enrolled in Medicaid managed care in Georgia had more than one Medicaid identification (ID) number. As a result, Medicaid managed care organizations (MCO) sometimes received duplicate Medicaid payments for these beneficiaries.

Similar Office of Inspector General audits found that New York (A-02-11-01006) and Texas (A-06-15-00024) issued duplicate Medicaid ID numbers to some beneficiaries and that the States claimed Federal Medicaid reimbursements for managed care payments that were unallowable.

Our objective was to determine whether the Georgia Department of Community Health (Georgia) made capitation payments on behalf of beneficiaries who were assigned multiple Medicaid ID numbers.

### How OIG Did This Review

Our audit covered \$9.5 billion in capitation payments made to MCOs on behalf of Medicaid beneficiaries in Georgia for the period July 1, 2011, through June 30, 2014. From the 783 beneficiary matches that we identified as being associated with payments totaling approximately \$4 million (\$2.6 million Federal share) for which Georgia claimed Federal reimbursement, we selected and reviewed a stratified sample of 100.

## Georgia Made Unallowable Capitation Payments for Beneficiaries Assigned Multiple Medicaid Identification Numbers

### What OIG Found

Georgia made capitation payments on behalf of beneficiaries who were assigned multiple Medicaid ID numbers. Of the 100 beneficiary matches in our sample, Georgia correctly claimed reimbursement for capitation payments on behalf of 28. However, Georgia incorrectly claimed multiple capitation payments that totaled \$201,561 (\$132,765 Federal share) on behalf of the remaining 72. Of the 72 beneficiary matches that had multiple capitation payments within our audit period, 48 had additional payments that were outside of our audit period and totaled \$192,101 (\$126,488 Federal share). The improper payments made on behalf of these beneficiaries occurred because Georgia used several systems to input and assign Medicaid ID numbers to beneficiaries but did not properly identify when beneficiaries had multiple Medicaid ID numbers.

On the basis of our sample results, we estimated that Georgia made unallowable capitation payments totaling at least \$821,295 (\$540,984 Federal share) on behalf of beneficiaries with multiple Medicaid ID numbers during our audit period.

### What OIG Recommends and State Agency Comments

We recommend that Georgia: (1) refund to the Federal Government \$540,984 (Federal share) in overpayments that fell within our audit period, (2) refund to the Federal Government \$126,488 (Federal share) in overpayments that fell outside of our audit period, and (3) enhance or establish new controls to ensure that no beneficiary is issued multiple Medicaid ID numbers.

The State agency agreed with our findings and recommendations and outlined the corrective actions that it was taking.