Review of Medicare Administrative Contractor Information Security Program Evaluations for Fiscal Year 2021

What OIG Found

Guidehouse’s evaluations of the contractor information security programs were adequate in scope and sufficiency. Guidehouse identified a total of 95 gaps at the 7 MACs in FY 2021, which was 4 percent less than the number of gaps for the same 7 MACs in FY 2020. The number of high- and moderate-risk gaps decreased by 39 percent from FY 2020. Deficiencies remained in eight of the nine Federal Information Security Modernization Act of 2014 control areas that were tested. The results warrant CMS continuing its oversight visits to ensure that the MACs remediate all gaps to improve the MACs’ IT security, especially those with increased gaps from the previous year. Gaps that were similar to those from prior years should be considered repeat findings to highlight systemic problems and the existence of continued exposure to known weaknesses.

What OIG Recommends

This report contains no recommendations.

The full report can be found at https://oig.hhs.gov/oas/reports/region18/182211300.asp.