Review of Medicare Administrative Contractor Information Security Program Evaluations for Fiscal Year 2020

What OIG Found
Guidehouse’s evaluations of the contractor information security programs were adequate in scope and sufficiency. Guidehouse reported a total of 99 gaps at the 7 MACs for FY 2020, which was 21 percent less than the number of gaps for the same 7 MACs in FY 2019. Deficiencies remained in eight of the nine Federal Information Security Modernization Act of 2014 control areas that were tested. CMS should continue its oversight visits and ensure that the MACs remediate all gaps to improve the MACs’ information technology security. Similar gaps from prior years should be considered repeat findings to highlight systemic problems and the existence of continued exposure to known weaknesses.

What OIG Recommends
This report contains no recommendations.