TO: Karl S. Mathias, Ph.D.
Chief Information Officer
Department of Health and Human Services

FROM: Amy J. Frontz
Deputy Inspector General for Audit Services


August 24, 2022

In accordance with Generally Accepted Government Auditing Standards, we are notifying you that the subject report has been rescinded and you should discontinue relying on the information contained therein. Based on information and documentation obtained by OIG after the completion of this audit, we concluded that some of the information and application of criteria in the audit regarding the U.S. Healthcare COVID-19 Portal, referred to as TeleTracking in the report, is inaccurate. The report was not posted on our website; however, the modified report title and report number, which were posted on our website, will be removed and replaced with this memo. Any copies of the report in your possession should be destroyed.

Upon completion of additional audit work, we will re-issue a revised report under number A-18-20-06800R. The revised report will describe the results of our assessment of HHS’s compliance with the applicable criteria for the U.S. Healthcare COVID-19 Portal at the time HHS initiated use of the portal. The revised report will also incorporate information provided to the audit team after the publication of the subject report and any other revisions determined to be necessary.