



U.S. DEPARTMENT OF HEALTH & HUMAN SERVICES OFFICE OF INSPECTOR GENERAL

Who We Are

- The largest civilian Office of Inspector General (OIG), responsible for oversight of the Department of Health and Human Services’ (HHS’s) approximately \$2.8 trillion portfolio of programs.
- Approximately 1,650 auditors, investigators, and evaluators, supplemented by staff with expertise in law, technology, cybersecurity, data analytics, statistics, medicine, economics, health policy, and management and administration.
- Based on Federal Employee Viewpoint Survey scores, OIG has been ranked the best place to work (number 1) in HHS for 6 consecutive years by the Partnership for Public Service.
- An independent, objective, oversight agency with dual reporting responsibility to the Secretary of Health and Human Services and to Congress.

What We Do

As appropriate, OIG works with HHS staff and operating divisions, the Department of Justice (DOJ), other executive branch agencies, Congress, States, and private sector representatives to achieve systemic improvements, improved compliance, successful enforcement actions, and recovery of misspent funds. OIG work is conducted in accordance with the Council of the Inspectors General on Integrity and Efficiency (CIGIE) Quality Standards for Inspection and Evaluation, the U.S. Government Accountability Office (GAO) Government Auditing Standards, and the CIGIE Quality Standards for Investigations.

Our work includes advanced data analytics and modeling; criminal, civil, and administrative investigations; compliance guidance and education; technical expertise on program integrity issues; cyber security oversight.

Pillars of Program Integrity

Prevention

Know who you are doing business with and avoid doing business with bad actors.

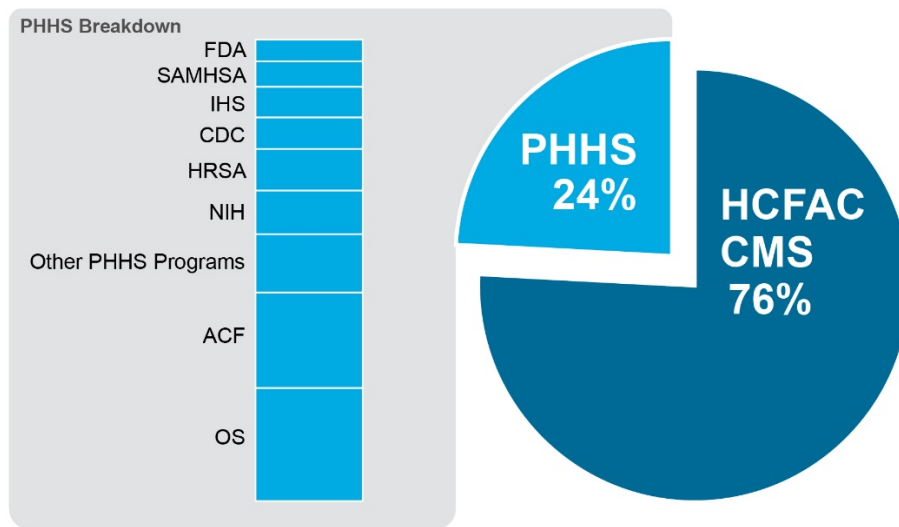
Detection

Identify problems and implement effective safeguards and sound management principles.

Enforcement

Take appropriate action to correct program vulnerabilities and hold bad actors accountable.

Areas of Oversight – Fiscal Year 2021



How We Plan Our Work

In evaluating potential projects to undertake, we consider several factors, including:

- mandatory requirements set forth in laws, regulations, or other directives;
- requests made or concerns raised by Congress, HHS, or the Office of Management and Budget;
- top management challenges facing HHS;
- work performed by other oversight organizations (e.g., GAO);
- management's actions to implement OIG recommendations from previous reviews; and
- potential for positive impact.

Our Organization

Office of Audit Services (OAS)

OAS conducts audits that assess HHS programs and operations and examine the performance of HHS programs and grantees. **In FY 2021, OIG produced 162 audits.** OIG uses data analytics and risk assessments to identify emerging issues and target high-risk areas to ensure the best use of audit resources.

Office of Evaluation and Inspections (OEI)

OEI conducts national evaluations to provide HHS, Congress, and the public with timely and reliable information on significant issues. **In FY 2021, OIG produced 46 evaluations.**

Office of Investigations (OI)

OI conducts criminal, civil, and administrative investigations of fraud and misconduct related to HHS programs, operations, and beneficiaries. With investigators working in almost every State, OI coordinates with DOJ and other Federal, State, and local law enforcement authorities. OI also coordinates with OAS and OEI when audits and evaluations uncover potential fraud.

Office of Counsel to the Inspector General (OCIG)

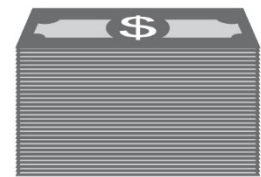
OCIG is an in-house, full-service law office, providing legal advice to OIG and compliance guidance to the healthcare industry. OCIG also provides enforcement and compliance measures, working with DOJ on False Claims Act cases and independently on OIG administrative civil monetary penalty and exclusion actions.

Mission Support and Infrastructure (MSI)

MSI is composed of the Immediate Office of the Inspector General and the Office of Management and Policy. MSI is responsible for coordinating OIG activities and providing mission support, including setting vision and direction for OIG's priorities and strategic planning; ensuring effective management of budget, finance, human resource management, and other operations; and serving as a liaison with HHS, Congress, and other stakeholders.

Fiscal Year 2021

Expected Investigative Recoveries of
\$3 BILLION



Criminal Actions Against
532 Individuals or
Entities that Engaged in
Crimes Against HHS
Programs



Exclusions of
1,689 Individuals &
Entities from Federal
Health Care Programs



Civil Actions Against
689 Individuals or
Entities



Key OIG Resources

Resource	Publication Schedule
Official Website Includes the latest OIG reports, enforcement actions, and compliance resources.	Daily
Work Plan Details audits and evaluations planned or underway.	Monthly
Top Unimplemented Recommendations Lists recommendations most likely to positively affect cost savings, program effectiveness, and public health and safety.	Summer
Semiannual Report to Congress Covers most significant findings, recommendations, and cases.	Fall & Spring
Top Management and Performance Challenges Facing HHS	November
Strategic Plan	Every 5 years

Location and Additional Contact Information

Headquarters Location
Cohen Building, Suite 5250
330 Independence Avenue, SW
Washington, D.C. 20201

Main Public Number
(202) 619–3148
Fax: (202) 260–8512

HHS-OIG Public Hotline (for reporting fraud)

Website: <https://oig.hhs.gov/fraud/report-fraud/>

Phone: 1–800–HHS–TIPS (1–800–447–8477)

TTY (for hearing impaired): 1–800–377–4950