

**CORPORATE INTEGRITY AGREEMENT
BETWEEN THE
OFFICE OF INSPECTOR GENERAL
OF THE
DEPARTMENT OF HEALTH AND HUMAN SERVICES
AND
MULTIPLE SCLEROSIS SERVICE SOCIETY**

I. PREAMBLE

Multiple Sclerosis Service Society (“MSSS”) hereby enters into this Integrity Agreement (“Agreement”) with the Office of Inspector General (“OIG”) of the United States Department of Health and Human Services (“HHS”) to promote compliance with the statutes, regulations, program requirements and written directives of Medicare, Medicaid, and all other Federal health care programs (as defined in 42 U.S.C. § 1320a-7b(f)) (“Federal health care program requirements”) by MSSS. This commitment to promote compliance applies to any entity that MSSS owns or in which MSSS has a control interest, as defined in 42 U.S.C. § 1320a-3(a)(3), and MSSS’s and any such entity’s employees, agents, contractors, and all third parties with whom MSSS or such entity may choose to engage to act as billing or coding consultants for purposes of claiming reimbursement from the Federal health care programs, including but not limited to any subsidiaries, third parties engaged to consult, code, bill or submit reimbursement claims, and all other individuals responsible for the provision, marketing or documentation of items or services reimbursable by Federal health care programs, or in the preparation of claims, reports or other requests for reimbursement for such items or services (collectively “Covered Persons”). Contemporaneously with this Agreement, MSSS is entering into a Settlement Agreement with the United States, and this Agreement is incorporated by reference into the Settlement Agreement.

II. TERM OF THE AGREEMENT

Except as otherwise provided, the period of compliance obligations assumed by MSSS under this Agreement shall be three years from the Effective Date of this

Agreement. The Effective Date of this Agreement shall be the date on which the final signatory of this Agreement executes this Agreement.

Sections VII, VIII, IX, X, and XI shall expire no later than 120 days from the OIG's receipt of: (1) the MSSS's final annual report; or (2) any additional materials submitted by MSSS pursuant to OIG's request, whichever is later.

III. INTEGRITY OBLIGATIONS

MSSS hereby agrees to establish a Compliance Program that, at minimum, includes the following elements:

A. Compliance Contact

Within 30 days of execution of this Agreement, MSSS shall designate a person to be the Compliance Contact for purposes of developing and implementing policies, procedures, and practices designed to ensure compliance with the obligations herein and with Federal health care program requirements. In addition, the Compliance Contact is responsible for responding to questions and concerns from Covered Persons and the OIG regarding compliance with the Agreement obligations. The name and phone number of the Compliance Contact shall be included in the Implementation Report. In the event a new Compliance Contact is appointed during the term of this Agreement, MSSS shall notify the OIG, in writing, within 15 days of such a change.

B. Posting of Notice

Within the first 30 days following the Effective Date of this Agreement, MSSS shall post in a prominent place accessible to all patients and Covered Persons a notice detailing its commitment to comply with all Federal health care program requirements in the conduct of its business. This notice shall include a means (i.e., telephone number, address, etc.) by which instances of misconduct may be reported anonymously. A copy of this notice shall be included in the Implementation Report.

C. Written Policies and Procedures

Within 90 days of the Effective Date of this Agreement, MSSS agrees to develop, implement, and distribute to all Covered Persons written policies that address the following:

1. MSSS's commitment to operate its business in full compliance with all Federal health care program requirements;
2. MSSS's requirement that all Covered Persons shall be expected to comply with all Federal health care program requirements and with MSSS's own Policies and Procedures as implemented pursuant to Section III.C (including the requirements of this Agreement);
3. The requirement that all of MSSS's Covered Persons shall be expected to report to MSSS or the Compliance Contact suspected violations of any Federal health care program requirements or MSSS's own Policies and Procedures. Any Covered Person who makes an inquiry regarding compliance with Federal health care program requirements shall be able to do so without risk of retaliation or other adverse effect.
4. The requirement that MSSS not hire, employ or engage as contractors any Ineligible Person. For purposes of this Agreement, an "Ineligible Person" shall be any individual or entity who: (i) is currently excluded, debarred or otherwise ineligible to participate in the Federal health care programs or in Federal procurement or non-procurement programs; or (ii) has been convicted of a criminal offense that falls within the ambit of 42 U.S.C. § 1320a-7(a), but has not yet been excluded, debarred, or otherwise declared ineligible. To prevent hiring or contracting with any Ineligible Person, MSSS shall check all prospective employees and contractors prior to engaging their services against the HHS/OIG List of Excluded Individuals/Entities (available through the Internet at <http://oig.hhs.gov>) and the General Services Administration's List of Parties Excluded from Federal Programs (available through the Internet at <http://epls.arnet.gov>). In addition to prospective checks, MSSS shall conduct annual checks of all employees against each exclusion list.

5. The commitment of MSSS to remain current with all Federal health care program requirements by obtaining and reviewing program memoranda, newsletters, and any other correspondence from the carrier related to Federal health care program requirements.
6. The proper procedures for the accurate preparation and submission of claims in accordance with Federal health care program requirements;
7. The proper documentation of services and billing information and the retention of such information in a readily retrievable form;
8. MSSS shall ascertain that all individuals rendering any services to beneficiaries, recipients, and participants of any Federal healthcare programs must have current and proper licenses and/or credentials to insure that all services rendered are properly provided.
9. MSSS shall ascertain that all claims submitted for payment to any Federal health care program shall be rendered only by individuals who have current and proper licenses and/or credentials.

At least annually (and more frequently if appropriate), MSSS shall assess and update as necessary the Policies and Procedures. Within 30 days of the Effective Date of any revisions, the relevant portions of any such revised Policies and Procedures shall be made available to all individuals whose job functions are related to those Policies and Procedures.

Within 90 days of the Effective Date of the Agreement and annually thereafter, each Covered Person shall certify in writing that he or she has read, understood, and will abide by MSSS's Policies and Procedures. New Covered Persons shall review the Policies and Procedures and shall complete the required certification within 14 days after becoming a Covered Person or within 90 days of the Effective Date of the Agreement, whichever is later.

Copies of the written policies and procedures shall be included in the Implementation Report. Copies of any written policies and procedures that are subsequently revised shall be included in the Annual Report.

D. Training and Certification

Within 90 days following the Effective Date of this Agreement and at least once each year thereafter, MSSS and Covered Persons involved in the delivery of patient care items or services and/or in the preparation or submission of claims for reimbursement from any Federal health care program shall receive at least two hours of training from an individual or entity, other than MSSS or another Covered Person. The training shall be conducted by individuals with expertise in the relevant subject areas, e.g., preparation or submission of claims to Federal health care programs for the types of services provided by MSSS.

New Covered Persons involved in the delivery of patient/client care items or services and/or in the preparation or submission of claims for reimbursement from any Federal health care program shall receive the training described above within 30 days after becoming a Covered Person or within 90 days of the Effective Date of this Agreement, whichever is later. The training for New Covered Persons may either be provided internally by Covered Persons who have completed the required annual training or externally by a qualified individual or entity. Until they have received the requisite training, such New Covered Persons shall work under the direct supervision of a Covered Person who has received such training.

At a minimum, the annual and new employee training sessions shall cover the following topics:

1. Federal health care program requirements related to the proper submission of accurate bills for services rendered and/or items provided to Federal health care program patients;
2. The written Policies and Procedures developed pursuant to Section III.C., above;
3. The legal sanctions for improper billing or other violations of the Federal health care program requirements; and
4. Examples of proper and improper billing practices;

Each Covered Person shall annually certify in writing that he or she has received the required training. The certification shall specify the type of training received

and the date received. MSSS shall retain the certifications, along with the training course materials. The training course materials shall be provided in the Annual Report.

Third Party Billing

While MSSS presently does not contract with a third party billing company to submit claims to the Federal health care programs, in the event that MSSS engages such a company in the future, it shall not have an ownership or control interest (as defined in 42 U.S.C. § 1320a-3(a)(3)) in the third party billing company. If MSSS intends to obtain an ownership or control interest (as defined in 42 U.S.C. § 1320a-3(a)(3)) in any third party billing company during the term of this Agreement, MSSS shall notify OIG 30 days prior to any such proposed involvement.

During the term of this Agreement, if a third party billing company is retained, MSSS shall, within 30 days of entering into such contract, obtain a certification from the third party billing company that (i) it is presently in compliance with all Federal health care program requirements as they relate to submission of claims to the Federal health care programs; (ii) it has a policy of not knowingly employing any person who has been excluded, debarred or declared ineligible to participate in Medicare or other Federal health care programs, and who has not yet been reinstated to participate in those programs; and (iii) it provides the required training in accordance with Section III.D. of the Agreement for those employees involved in the preparation and submission of claims to Federal health care programs.

E. Review Procedures.

1. General Description.

a. Retention of Independent Review Organization. Within 90 days of the Effective Date of this CIA, MSSS shall retain an individual, entity (or entities), such as an accounting, auditing or consulting firm (hereinafter “Independent Review Organization” or “IRO”), to perform reviews to assist MSSS in assessing and evaluating its billing and coding practices and certain compliance obligations pursuant to this CIA and the Settlement Agreement. Each IRO retained by MSSS shall have expertise in the billing, coding, reporting and other requirements of a Comprehensive Outpatient Rehabilitation Facility and in the general requirements of the Federal

health care program(s) from which MSSS seeks reimbursement. Each IRO shall assess, along with MSSS, whether it can perform the IRO review in a professionally independent fashion taking into account any other business relationships or other engagements that may exist. The IRO(s) review shall address and analyze MSSS's billing and coding to the Federal health care programs ("Claims Review") and shall analyze whether MSSS sought payment for certain unallowable costs ("Unallowable Cost Review").

b. Frequency of Claims Review. The Claims Review shall be performed annually and shall cover each of the one-year periods of the CIA beginning with the Effective Date of this CIA. The IRO(s) shall perform all components of each annual Claims Review.

c. Frequency of Unallowable Cost Review. The Unallowable Cost Review shall be performed by the IRO for the first one-year reporting period beginning with the Effective Date of the CIA.

d. Retention of Records. The IRO and MSSS shall retain and make available to the OIG, upon request, all work papers, supporting documentation, correspondence, and draft reports (those exchanged between the IRO and MSSS related to the reviews).

2. *Claims Review*. The Claims Review shall include a Discovery Sample and, if necessary, a Full Sample. The applicable definitions, procedures, and reporting requirements are outlined in Appendix A to this CIA, which is incorporated by reference.

a. Discovery Sample. The IRO shall randomly select and review a sample of 30 Medicare and Medicaid Paid Claims submitted by or on behalf of MSSS. The Paid Claims shall be reviewed based on the supporting documentation available at MSSS or under MSSS's control and applicable billing and coding regulations and guidance to determine whether the claim submitted was correctly coded, submitted and reimbursed.

i. If the Error Rate (as defined in Appendix A) for the Discovery Sample is less than 5%, no additional sampling is required, nor is the Systems Review required. (Note: The

threshold listed above does not imply that this is an acceptable error rate. Accordingly, MSSS should, as appropriate, further analyze any errors identified in the Discovery Sample. MSSS recognizes that the OIG or other HHS component, in its discretion and as authorized by statute, regulation, or other appropriate authority may also analyze or review Paid Claims included, or errors identified, in the Discovery Sample.)

ii. If the Discovery Sample indicates that the Error Rate is 5% or greater, the IRO shall perform a Full Sample and a Systems Review, as described below.

b. Full Sample. If necessary, as determined by procedures set forth in Section III.E.2.a, the IRO shall perform an additional sample of Paid Claims using commonly accepted sampling methods and in accordance with Appendix A. The Full Sample shall be designed to (1) estimate the actual Overpayment in the population with a 90% confidence level and with a maximum relative precision of 25% of the point estimate and (2) conform with the Centers for Medicare and Medicaid Services' statistical sampling for overpayment estimation guidelines. The Paid Claims shall be reviewed based on supporting documentation available at MSSS or under MSSS's control and applicable billing and coding regulations and guidance to determine whether the claim submitted was correctly coded, submitted, and reimbursed. For purposes of calculating the size of the Full Sample, the Discovery Sample may serve as the probe sample, if statistically appropriate. Additionally, MSSS may use the Items sampled as part of the Discovery Sample, and the corresponding findings for those 50 Items, as part of its Full Sample. The OIG, in its full discretion, may refer the findings of the Full Sample (and any related workpapers) received from MSSS to the appropriate Federal health care program payor, including the Medicare contractor (*e.g.*, carrier, fiscal intermediary, or DMERC), for appropriate follow-up by that payor.

c. Systems Review. If MSSS's Discovery Sample identifies an Error Rate of 5% or greater, MSSS's IRO shall also conduct a Systems Review. Specifically, for each claim in the Discovery Sample and Full Sample that resulted in an Overpayment, the IRO shall perform a "walk through" of the system(s) and process(es), that generated the claim to identify any problems or weaknesses that may have resulted in the identified Overpayments. The

IRO shall provide to MSSS observations and recommendations on suggested improvements to the system(s) and the process(es) that generated the claim.

d. Repayment of Identified Overpayments. In accordance with Section III. F.1, MSSS agrees to repay within 30 days any Overpayment(s) identified in the Discovery Sample or the Full Sample (if applicable), regardless of the Error Rate, to the appropriate payor and in accordance with payor refund policies. MSSS agrees to make available to the OIG any and all documentation that reflects the refund of the Overpayment(s) to the payor and the associated documentation.

3. *Claims Review Report*. The IRO shall prepare a report based upon the Claims Review performed (the "Claims Review Report"). Information to be included in the Claims Review Report is detailed in Appendix A.

4. *Unallowable Cost Review*. If applicable, the IRO shall conduct a review of MSSS's compliance with the unallowable cost provisions of the Settlement Agreement. The IRO shall determine whether MSSS has complied with its obligations not to charge to, or otherwise seek payment from, Federal or State payors for unallowable costs (as defined in the Settlement Agreement) and its obligation to identify to applicable Federal or State payors any unallowable costs included in payments previously sought from the United States, or any State Medicaid program. This unallowable cost analysis shall include, but not be limited to, payments sought in any cost reports, cost statements, information reports, or payment requests already submitted by MSSS or any of its subsidiaries, and to request, and agree, that such cost reports, cost statements, information reports or payment requests, even if already settled, be adjusted to account for the effect of the inclusion of the unallowable costs. In making this determination, the IRO may need to review cost reports and/or financial statements from the year in which the Settlement Agreement was executed, as well as from previous years.

5. *Unallowable Cost Review Report*. If applicable, the IRO shall prepare a report based upon the Unallowable Cost Review performed. The Unallowable Cost Review Report shall include: the IRO's findings and supporting rationale regarding the Unallowable Costs Review and whether MSSS has complied with its obligation not to charge to, or otherwise seek

payment from, Federal or State payors for unallowable costs (as defined in the Settlement Agreement) and its obligation to identify to applicable Federal or State payors any unallowable costs included in payments previously sought from such payor.

6. *Validation Review.* In the event the OIG has reason to believe that: (a) MSSS's Claims Review or Unallowable Cost Review fails to conform to the requirements of this CIA; or (b) the IRO's findings or Claims Review results are inaccurate, the OIG may, at its sole discretion, conduct its own review to determine whether the Claims Review or Unallowable Cost Review complied with the requirements of the CIA and/or the findings or Claims Review results are inaccurate ("Validation Review"). MSSS agrees to pay for the reasonable cost of any such review performed by the OIG or any of its designated agents so long as it is initiated before one year after MSSS's final submission (as described in Section II) is received by the OIG.

Prior to initiating a Validation Review, the OIG shall notify MSSS of its intent to do so and provide a written explanation of why the OIG believes such a review is necessary. To resolve any concerns raised by the OIG, MSSS may request a meeting with the OIG to discuss the results of any Claims Review or Unallowable Cost Review submissions or findings; present any additional or relevant information to clarify the results of the Claims Review or Unallowable Cost Review to correct the inaccuracy of the Claims Review; and/or propose alternatives to the proposed Validation Review. MSSS agrees to provide any additional information as may be requested by the OIG under this Section in an expedited manner. The OIG will attempt in good faith to resolve any Claims Review or Unallowable Cost Review with MSSS prior to conducting a Validation Review. However, the final determination as to whether or not to proceed with a Validation Review shall be made at the sole discretion of the OIG.

7. *Independence Certification.* The IRO shall include in its report(s) to MSSS a certification or sworn affidavit that it has evaluated its professional independence with regard to the Claims Review or Unallowable Cost Review and that it has concluded that it was, in fact, independent.

F. Reporting of Overpayments and Material Deficiencies

1. *Overpayments*

a. Definition of Overpayments. For purposes of this Agreement, an “overpayment” shall mean the amount of money MSSS has received in excess of the amount due and payable under any Federal health care program requirements.

b. Reporting of Overpayments. If, at any time, MSSS identifies or learns of any overpayments, MSSS shall notify the payor (e.g., Medicare fiscal intermediary or carrier) within 30 days of identification of the overpayment and take remedial steps within 60 days of identification (or such additional time as may be agreed to by the payor) to correct the problem, including preventing the underlying problem and the overpayments from recurring. Also, within 30 days of identification of the overpayment, MSSS shall repay the overpayment to the appropriate payor to the extent such overpayment has been quantified. If not yet quantified, within 30 days of identification, MSSS shall notify the payor of its efforts to quantify the overpayment amount along with a schedule of when such work is expected to be completed. Notification and repayment to the payor shall be done in accordance with the payor’s policies, and for Medicare contractors, shall include the information contained on the Overpayment Refund Form, provided as Appendix B to this Agreement. Notwithstanding the above, notification and repayment of any overpayment amount that routinely is reconciled or adjusted pursuant to policies and procedures established by the payor should be handled in accordance with such policies and procedures.

2. *Material Deficiencies.*

a. Definition of Material Deficiency. For purposes of this Agreement, a “Material Deficiency” means anything that involves:

(i) a substantial overpayment; or

(ii) a matter that a reasonable person would consider a probable violation of criminal, civil, or administrative laws

applicable to any Federal health care program for which penalties or exclusion may be authorized.

A Material Deficiency may be the result of an isolated event or a series of occurrences.

b. Reporting of Material Deficiencies. If MSSS determines, by any means, that there is a Material Deficiency, MSSS shall notify OIG, in writing, within 30 days of making the determination that the Material Deficiency exists. The report to the OIG shall include the following information:

(i) If the Material Deficiency results in an overpayment, the report to the OIG shall be made at the same time as the notification to the payor required in Section III.F.1, and shall include all of the information on the Overpayment Refund Form, as well as:

(A) the payor's name, address, and contact person to whom the overpayment was sent; and

(B) the date of the check and identification number (or electronic transaction number) on which the overpayment was repaid/refunded;

(ii) a complete description of the Material Deficiency, including the relevant facts, persons involved, and legal and Federal health care program authorities implicated;

(iii) a description of MSSS's actions taken to correct the Material Deficiency; and

(iv) any further steps MSSS plans to take to address the Material Deficiency and prevent it from recurring.

G. Notification of Government Investigations or Legal Proceedings

Within 30 days of discovery, MSSS shall notify OIG, in writing, of any ongoing investigation known to MSSS or legal proceeding conducted or brought by a governmental entity or its agents involving an allegation that MSSS has committed a crime or has engaged in fraudulent activities. This notification shall include a description of the allegation, the identity of the investigating or prosecuting agency, and the status of such investigation or legal proceeding. MSSS shall also provide written notice to OIG within 30 days of the resolution of the matter, and shall provide OIG with a description of the findings and/or results of the proceedings, if any.

IV. NEW BUSINESS UNITS OR LOCATIONS

In the event that, after the Effective Date of this Agreement, MSSS changes locations or sells, closes, purchases or establishes a new business related to the furnishing of items or services that may be reimbursed by Federal health care programs, MSSS shall notify OIG of this fact as soon as possible, but no later than within 30 days of the date of change of location, sale, closure, purchase or establishment. This notification shall include the location of the new operation(s), phone number, fax number, Medicare provider or supplier number(s) (if any), and the corresponding contractor's name and address that has issued each Medicare provider number. All Covered Persons at such locations shall be subject to the applicable requirements in this Agreement (e.g., completing certifications and undergoing training).

V. REPORTS

A. Implementation Report

Within 120 days after the Effective Date of this Agreement, MSSS shall submit a written report to OIG summarizing the status of its implementation of the requirements of this Agreement. This report, known as the "Implementation Report," shall include:

1. The name, address and phone number of MSSS's Compliance Contact;
2. A copy of the notice MSSS posted in its facility as described in Section III.B and a description of where and when the notice has been posted;

3. A copy of the written policies and procedures required by Section III.C. of this Agreement;
4. A certification signed by MSSS attesting that the Policies and Procedures are being implemented and have been made available to all Covered Persons;
5. A copy of all training materials used for the training required by Section III.D., a description of the training, including a summary of the topics covered, the length of the session(s) and a schedule of when the training session(s) were held;
6. A certification signed by MSSS attesting that all employees have completed the initial training required by Section III.D. and have executed the required certifications;
7. The name and qualifications of the IRO, a summary/description of all engagements between MSSS and the IRO, including, but not limited to, any outside financial audits, compliance program engagements, or reimbursement consulting, and the proposed start and completion dates of the first annual review;
8. A certification from the IRO regarding its professional independence from MSSS;
9. A list of all MSSS's locations (including locations and mailing addresses), the corresponding name under which each location is doing business, the corresponding phone numbers and fax numbers, each location's Medicare provider identification number(s) and the name and address of the Medicare contractor to which MSSS currently submits claims; and
10. A certification from an authorized representative of MSSS stating that they have reviewed the Implementation Report, they have made a reasonable inquiry regarding its content and believes that, upon such inquiry, the information is accurate and truthful.

B. Annual Reports

MSSS shall submit to OIG Annual Reports with respect to the status of and findings regarding MSSS's compliance activities for each of the three one-year periods beginning on the Effective Date of the Agreement. (The one-year period covered by each Annual Report shall be referred to as "the Reporting Period"). The first Annual Report shall be received by the OIG no later than 60 days after the end of the first Reporting Period. Subsequent Annual Reports shall be received by OIG no later than the anniversary date of the due date of the first Annual Report.

Each Annual Report shall include:

1. If revisions were made to the written policies and procedures developed pursuant to Section III.C. of this Agreement, a copy of any policies and procedures that were revised;
2. A certification by MSSS that all Covered Persons have executed the annual Policies and Procedures certification required by Section III.C;
3. A schedule, topic outline and copies of the training materials for the training programs attended in accordance with Section III.D;
4. A certification signed by an authorized representative of MSSS certifying that it is maintaining written certifications from all Covered Persons that they received training pursuant to the requirements set forth in Section III.D;
5. A complete copy of all reports prepared pursuant to the IRO's Billing Engagement, including the Claims Review Report and Process Review Report, along with a copy of the IRO's engagement letter;
6. MSSS's response and corrective action plan(s) related to any issues raised or recommendations made by the IRO;
7. A summary/description of all engagements between MSSS and the IRO, including, but not limited to, any outside financial audits, compliance program engagements, or reimbursement consulting, if

different from what was submitted as part of the Implementation Report;

8. A certification from the IRO regarding its professional independence from MSSS;
9. A summary of Material Deficiencies (as defined in Section III.F.) identified during the Reporting Period and the status of any corrective and preventative action relating to all such Material Deficiencies;
10. A summary describing any ongoing investigation or legal proceeding required to have been reported pursuant to Section III.G. The summary shall include a description of the allegation, the identity of the investigating or prosecuting agency, and the status of such investigation or legal proceeding;
11. A certification signed by an authorized representative of MSSS certifying that all prospective employees and contractors are being screened against the HHS/OIG List of Excluded Individuals/Entities and the General Services Administration's List of Parties Excluded from Federal Programs; and
12. A certification signed by an authorized representative of MSSS certifying that they have reviewed the Annual Report, MSSS has made a reasonable inquiry regarding its content and believes that, upon such inquiry, the information is accurate and truthful.

VI. NOTIFICATIONS AND SUBMISSION OF REPORTS

Unless otherwise stated subsequent to the execution of this Agreement, all notifications and reports required under the terms of this Agreement shall be submitted to the following:

OIG: Administrative and Civil Remedies Branch
Office of Counsel to the Inspector General
Office of Inspector General
U.S. Department of Health and Human Services
Cohen Building, Room 5527
330 Independence Avenue, SW
Washington, DC 20201
Telephone: 202.619.2078
Facsimile 202.205.0604

MSSS: Susan Navish, Executive Director
Multiple Sclerosis Service Society
3005 Banksville Road
Pittsburgh, PA 15216
Telephone: 412.942.1011
Facsimile: 412.942.1016

Courtesy Copy: Thomas E. Boyle, Esquire
Buchanan Ingersoll, P.C.
One Oxford Centre, 20th Floor
301 Grant Street
Pittsburgh, PA 15219-1410
Telephone: 412.562.8823
Facsimile: 412.562.1041

Unless otherwise specified, all notifications and reports required by this Agreement may be made by certified mail, overnight mail, hand delivery or other means, provided that there is proof that such notification was received. For purposes of this requirement, internal facsimile confirmation sheets do not constitute proof of receipt.

VII. OIG INSPECTION, AUDIT AND REVIEW RIGHTS

In addition to any other rights OIG may have by statute, regulation, or contract, OIG or its duly authorized representative(s) may examine or request copies of MSSS's books, records, and other documents and supporting materials and/or conduct on-site reviews of any of MSSS's locations for the purpose of verifying and evaluating: (a) MSSS's compliance with the terms of this Agreement; and (b) MSSS's compliance with the requirements of the Federal health care programs in which it participates. The documentation described above shall be made available by MSSS to OIG or its duly

authorized representative(s) at all reasonable times for inspection, audit or reproduction. Furthermore, for purposes of this provision, OIG or its duly authorized representative(s) may interview any of MSSS's employees, contractors, or agents who consent to be interviewed at the individual's place of business during normal business hours or at such other place and time as may be mutually agreed upon between the individual and OIG. MSSS agrees to assist OIG or its duly authorized representative(s) in contacting and arranging interviews with such individuals upon OIG's request. MSSS's employees may elect to be interviewed with or without a representative of MSSS present.

VIII. DOCUMENT AND RECORD RETENTION

MSSS shall maintain for inspection all documents and records relating to reimbursement from the Federal health care programs, or to compliance with this Agreement, for six years (or longer if otherwise required by law).

IX. DISCLOSURES

Consistent with HHS's FOIA procedures, set forth in 45 C.F.R. Part 5, the OIG shall make a reasonable effort to notify MSSS prior to any release by OIG of information submitted by MSSS pursuant to its obligations under this Agreement and identified upon submission by MSSS as trade secrets, or information that is commercial or financial and privileged or confidential, under the FOIA rules. With respect to such releases, MSSS shall have the rights set forth at 45 C.F.R. § 5.65(d). MSSS shall refrain from identifying any information as exempt from release if that information does not meet the criteria for exemption from disclosure under FOIA.

X. BREACH AND DEFAULT PROVISIONS

Full and timely compliance by MSSS is expected throughout the duration of this Agreement with respect to all of the obligations herein agreed to by MSSS.

A. Stipulated Penalties for Failure to Comply with Certain Obligations

As a contractual remedy, MSSS and OIG hereby agree that failure to comply with certain obligations set forth in this Agreement may lead to the imposition of the following monetary penalties (hereinafter referred to as "Stipulated Penalties") in accordance with the following provisions.

1. A Stipulated Penalty of \$1,000 (which shall begin to accrue on the day after the date the obligation became due) for each day MSSS fails to:

- a. have in place a Compliance Contact as required in Section III.A;
- b. post the notice required in Section III.B;
- c. implement and make available the Policies and Procedures required in Section III.C;
- d. require that Covered Persons attend the training required by Section III.D. of the Agreement within the time frames required in that Section;
- e. retain an IRO within the time frame required in Section III.E.1, or to submit the IRO's annual Claims Review Report and Systems Review Report as required in Section III.E and Appendix A; or
- f. meet any of the deadlines for the submission of the Implementation Report or the Annual Reports to OIG.

2. A Stipulated Penalty of \$750 (which shall begin to accrue on the date the failure to comply began) for each day MSSS employs or contracts with an Ineligible Person and that person: (i) has responsibility for, or involvement with, MSSS's business operations related to the Federal health care programs; or (ii) is in a position for which the person's salary or the items or services rendered, ordered, or prescribed by the person are paid in whole or part, directly or indirectly, by Federal health care programs or otherwise with Federal funds (the Stipulated Penalty described in this Subparagraph shall not be demanded for any time period during which MSSS can demonstrate that MSSS did not discover the person's exclusion or other ineligibility after making a reasonable inquiry (as described in Section III.C.5) as to the status of the person).

3. A Stipulated Penalty of \$750 for each day MSSS fails to grant access to the information or documentation as required in Section VII of this Agreement. (This Stipulated Penalty shall begin to accrue on the date MSSS fails to grant access.)

4. A Stipulated Penalty of \$750 for each day MSSS fails to comply fully and adequately with any obligation of this Agreement. In its notice to MSSS, OIG shall state the specific grounds for its determination that MSSS has failed to comply fully and

adequately with the Agreement obligation(s) at issue and steps the MSSS must take to comply with the Agreement. (This Stipulated Penalty shall begin to accrue 10 days after the date MSSS receives notice from the OIG of the failure to comply.) A Stipulated Penalty as described in this Subsection shall not be demanded for any violation for which the OIG has sought a Stipulated Penalty under Subsection 1-3 of this Section.

B. Timely Written Requests for Extensions

MSSS may, in advance of the due date, submit a timely written request for an extension of time to perform any act or file any notification or report required by this Agreement. Notwithstanding any other provision in this Section, if OIG grants the timely written request with respect to an act, notification, or report, Stipulated Penalties for failure to perform the act or file the notification or report shall not begin to accrue until one day after MSSS fails to meet the revised deadline set by OIG. Notwithstanding any other provision in this Section, if OIG denies such a timely written request, Stipulated Penalties for failure to perform the act or file the notification or report shall not begin to accrue until three business days after MSSS receives OIG's written denial of such request or the original due date, whichever is later. A "timely written request" is defined as a request in writing received by OIG at least five business days prior to the date by which any act is due to be performed or any notification or report is due to be filed.

C. Payment of Stipulated Penalties.

1. *Demand Letter.* Upon a finding that MSSS has failed to comply with any of the obligations described in Section X.A and after determining that Stipulated Penalties are appropriate, OIG shall notify MSSS of: (a) MSSS's failure to comply; and (b) OIG's exercise of its contractual right to demand payment of the Stipulated Penalties (this notification is hereinafter referred to as the "Demand Letter").

2. *Response to Demand Letter.* Within 10 days of the receipt of the Demand Letter, MSSS shall respond by either: (a) curing the breach to OIG's satisfaction and paying the applicable Stipulated Penalties; or (b) sending in writing to OIG a request for a hearing before an HHS administrative law judge ("ALJ") to dispute OIG's determination of noncompliance, pursuant to the agreed upon provisions set forth below in Section X.E. In the event MSSS elects to request an ALJ hearing, the Stipulated Penalties shall continue to accrue until MSSS cures, to OIG's satisfaction, the alleged breach in dispute. Failure to respond to the Demand Letter in one of these two manners within the allowed time period shall be considered a material breach of this Agreement and shall be grounds for exclusion under Section X.D.

3. *Form of Payment.* Payment of the Stipulated Penalties shall be made by certified or cashier's check, payable to: "Secretary of the Department of Health and Human Services," and submitted to OIG at the address set forth in Section VI.

4. *Independence from Material Breach Determination.* Except as set forth in Section X.D.1.c, these provisions for payment of Stipulated Penalties shall not affect or otherwise set a standard for OIG's decision that MSSS has materially breached this Agreement, which decision shall be made at OIG's discretion and shall be governed by the provisions in Section X.D, below.

D. Exclusion for Material Breach of this Agreement

1. *Definition of Material Breach.* A material breach of this Agreement means:

- a. a failure by MSSS to report a Material Deficiency, take corrective action and make the appropriate refunds, as required in Section III.F;
- b. a repeated or flagrant violation of the obligations under this Agreement, including, but not limited to, the obligations addressed in Section X.A;
- c. a failure to respond to a Demand Letter concerning the payment of Stipulated Penalties in accordance with Section X.C; or
- d. a failure to retain and use an Independent Review Organization in accordance with Section III.E.

2. *Notice of Material Breach and Intent to Exclude.* The parties agree that a material breach of this Agreement by MSSS constitutes an independent basis for MSSS's exclusion from participation in the Federal health care programs. Upon a determination by OIG that MSSS has materially breached this Agreement and that exclusion should be imposed, OIG shall notify MSSS of: (a) MSSS's material breach; and (b) OIG's intent to exercise its contractual right to impose exclusion (this notification is hereinafter referred to as the "Notice of Material Breach and Intent to Exclude").

3. *Opportunity to Cure.* MSSS shall have 30 days from the date of receipt of the Notice of Material Breach and Intent to Exclude to demonstrate to OIG's satisfaction that:

- a. MSSS is in compliance with the obligations of the Agreement cited by the OIG as being the basis for the material breach;
- b. the alleged material breach has been cured; or
- c. the alleged material breach cannot be cured within the 30-day period, but that: (i) MSSS has begun to take action to cure the material breach; (ii) MSSS is pursuing such action with due diligence; and (iii) MSSS has provided to OIG a reasonable timetable for curing the material breach.

4. *Exclusion Letter.* If at the conclusion of the 30-day period, MSSS fails to satisfy the requirements of Section X.D.3, OIG may exclude MSSS from participation in the Federal health care programs. OIG will notify MSSS in writing of its determination to exclude MSSS (this letter shall be referred to hereinafter as the "Exclusion Letter"). Subject to the Dispute Resolution provisions in Section X.E, below, the exclusion shall go into effect 30 days after the date of the Exclusion Letter. The exclusion shall have national effect and shall also apply to all other Federal procurement and non-procurement programs. Reinstatement to program participation is not automatic. If at the end of the period of exclusion, MSSS wishes to apply for reinstatement, MSSS must submit a written request for reinstatement in accordance with the provisions at 42 C.F.R. §§ 1001.3001-.3004.

E. Dispute Resolution

1. *Review Rights.* Upon OIG's delivery to MSSS of its Demand Letter or of its Exclusion Letter, and as an agreed-upon contractual remedy for the resolution of disputes arising under this Agreement, MSSS shall be afforded certain review rights comparable to the ones that are provided in 42 U.S.C. § 1320a-7(f) and 42 C.F.R. Part 1005 as if they applied to the Stipulated Penalties or exclusion sought pursuant to this Agreement. Specifically, OIG's determination to demand payment of Stipulated Penalties or to seek exclusion shall be subject to review by an HHS ALJ and, in the event of an appeal, the HHS Departmental Appeals Board ("DAB"), in a manner consistent with the provisions in 42 C.F.R. §§ 1005.2-1005.21. Notwithstanding the language in 42 C.F.R. § 1005.2(c), the request for a hearing involving Stipulated Penalties shall be made within

10 days of the receipt of the Demand Letter and the request for a hearing involving exclusion shall be made within 25 days of receipt of the Exclusion Letter.

2. *Stipulated Penalties Review.* Notwithstanding any provision of Title 42 of the United States Code or Chapter 42 of the Code of Federal Regulations, the only issues in a proceeding for Stipulated Penalties under this Agreement shall be: (a) whether MSSS was in full and timely compliance with the obligations of this Agreement for which OIG demands payment; and (b) the period of noncompliance. MSSS shall have the burden of proving its full and timely compliance and the steps taken to cure the noncompliance, if any. The OIG shall not have the right to appeal to the DAB an adverse ALJ decision related to Stipulated Penalties. If the ALJ agrees with OIG with regard to a finding of a breach of this Agreement and orders MSSS to pay Stipulated Penalties, such Stipulated Penalties shall become due and payable 20 days after the ALJ issues such a

decision unless MSSS requests review of the ALJ decision by the DAB. If the ALJ decision is properly appealed to the DAB and the DAB upholds the determination of OIG, the Stipulated Penalties shall become due and payable 20 days after the DAB issues its decision.

3. *Exclusion Review.* Notwithstanding any provision of Title 42 of the United States Code or Chapter 42 of the Code of Federal Regulations, the only issues in a proceeding for exclusion based on a material breach of this Agreement shall be:

- a. whether MSSS was in material breach of this Agreement;
- b. whether such breach was continuing on the date of the Exclusion Letter; and
- c. whether the alleged material breach could not have been cured within the 30 day period, but that:
 - (i) MSSS had begun to take action to cure the material breach within that period;
 - (ii) MSSS has pursued and is pursuing such action with due diligence; and

(iii) MSSS provided to OIG within that period a reasonable timetable for curing the material breach and MSSS has followed the timetable.

For purposes of the exclusion herein, exclusion shall take effect only after an ALJ decision favorable to OIG, or, if the ALJ rules for MSSS, only after a DAB decision in favor of OIG. MSSS's election of its contractual right to appeal to the DAB shall not abrogate OIG's authority to exclude MSSS upon the issuance of an ALJ's decision in favor of OIG. If the ALJ sustains the determination of OIG and determines that exclusion is authorized, such exclusion shall take effect 20 days after the ALJ issues such a decision, notwithstanding that MSSS may request review of the ALJ decision by the DAB. If the DAB finds in favor of OIG after an ALJ decision adverse to OIG, the exclusion shall take effect 20 days after the DAB decision. MSSS agrees to waive its right to any notice of such an exclusion if a decision upholding the exclusion is rendered by the ALJ or DAB. If the DAB finds in favor of MSSS, MSSS will be reinstated effective on the date of the original exclusion.

4. *Finality of Decision.* The review by an ALJ or DAB provided for above shall not be considered to be an appeal right arising under any statutes or regulations. Consequently, the parties to this Agreement agree that the DAB's decision (or the ALJ's decision if not appealed) shall be considered final for all purposes under this Agreement.

XI. EFFECTIVE AND BINDING AGREEMENT

Consistent with the provisions in the Settlement Agreement pursuant to which this Agreement is entered, and into which this Agreement is incorporated, MSSS and the OIG agree as follows:

1. This Agreement shall be binding on the successors, assigns and transferees of MSSS;
2. This Agreement shall become final and binding on the date the final signature is obtained on the Agreement;
3. Any modifications to this Agreement shall be made with the prior written consent of the parties to this Agreement;
4. In the event MSSS withdraws from participation in Federal health care programs and is relieved of its obligations created by this Agreement,

MSSS shall file partial year or “stub” reports for the portion of the year during which it still participated in Federal health care programs.

Thereafter, this Agreement shall be held in abeyance and shall have no further force and effect, unless and until MSSS resumes participation in any Federal health care programs, at which point the remaining term under this Agreement shall then be completed. MSSS agrees to notify the OIG not less than 60 days in advance of MSSS’s intent to reapply as a participating provider or supplier with the Federal health care programs. Upon receipt of such notification, OIG will evaluate whether the CIA should be reactivated or modified for the remaining term, at its discretion.

5. The undersigned MSSS signatories represent and warrant that they are authorized to execute this Agreement. The undersigned OIG signatory represents that he is signing this Agreement in his official capacity and that he is authorized to execute this Agreement.

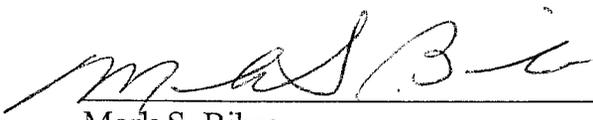
IN WITNESS WHEREOF, the parties hereto affix their signatures:

MULTIPLE SCLEROSIS SERVICE SOCIETY

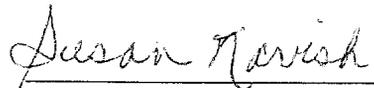
3/7/03
Date


Philip F. Muck
President Chairman, Multiple Sclerosis
Service Society

2-28-03
Date


Mark S. Bibro
Vice President, Multiple Sclerosis
Service Society

February 28, 2003
Date

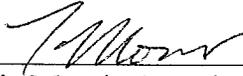

Susan Navish
Executive Director, Multiple Sclerosis
Service Society

3/9/03
Date


Thomas E. Boyle, Esquire
Buchanan Ingersoll, PC
Counsel for Multiple Sclerosis
Service Society

OFFICE OF INSPECTOR GENERAL OF THE DEPARTMENT OF HEALTH AND HUMAN SERVICES

3/19/03
Date


Lewis Morris, Esquire
Chief Counsel to the Inspector General
Office of Inspector General
U. S. Department of Health and Human
Services